RedPort smsGLOBAL LTD
GLOBAL COMMUNICATION SYSTEMS

Optimizer CrewComm Router and CrewCommCenter Service

Quickstart Guide and Setup Manual

Activation of RedPort Optimizer CrewComm Router

1. Connect the Router to Connection Source

Connect a Satellite Communications (SATCOM) terminal (via an Ethernet cable) to the Router's SAT port located on the back of the router.

2. Power the Router

Insert the included 12V AC power plug (or optional 12V DC "Cigarette Plug") into the power port located on the back of the router.

Electricians can hard wire the router. Doing so voids your warranty, but if done properly, it will not damage the router. It is highly recommended putting a 2-amp fuse in line to protect the router.

Activate the RedPort Optimizer CrewComm Router

NOTE: The activation of the Optimizer CrewComm Service Series Router is only required one time and requires Pre-activation details. (See CrewComm Guide redportglobal.com/support/documentation-manuals/).

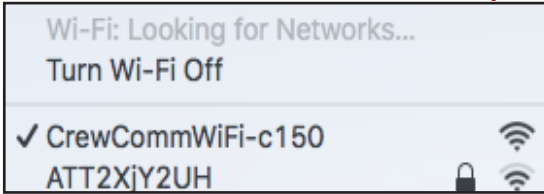### 1. Connect to the Router Wi-Fi With Your Computer

Figure 1: MacOS Wi-Fi drop-down.

2. Select Router's Wi-FI
Click <Connect> or Click on the CrewCommWifi-XXXX link in the Wi-Fi. If Prompted to enter a password or pin, click <No> or exit the pop-up.

3. Connect to the Router
Open a web browser and type dashboard.com.
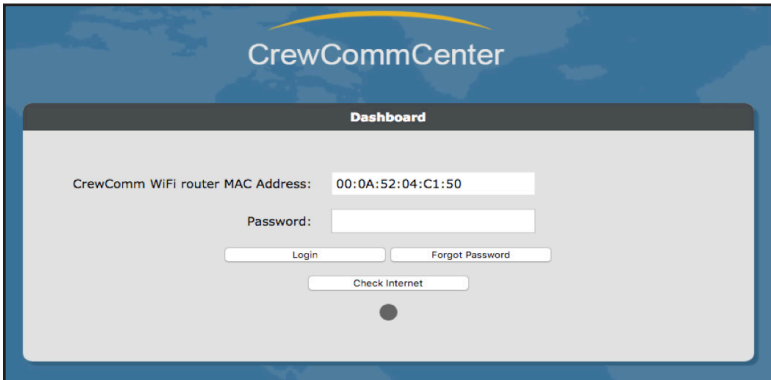
The following log in screen will be displayed:

Figure 2: CrewComm Vessel Management (Dashboard) login screen.

4. Log In to the CrewCommCenter Service (Dashboard)
Enter the default password of "crewcommwifi", then Click <Login>.
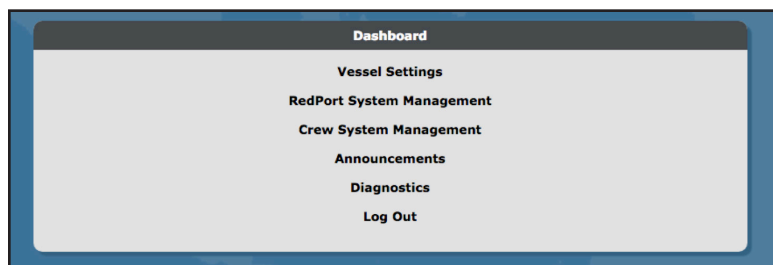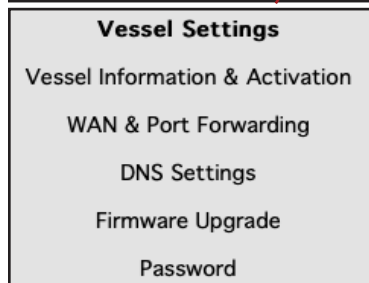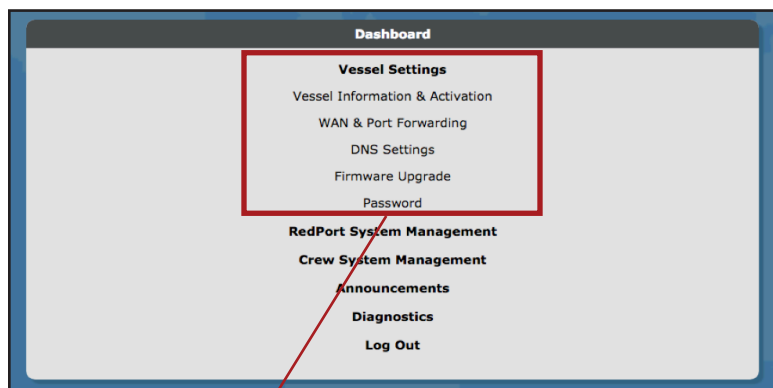
The following menu will be displayed:

Figure 3: CrewComm Vessel Management (Dashboard) main screen.

> NOTE: Vessel Settings is the administrator page for registering the vessel.

5. Activate Vessel Settings

Click "Vessel Settings" to expand the options.

The following screen will be displayed.

Click "Vessel Settings - Vessel Information & Activation".

The following screen will be displayed:

Figure 4: *Vessel Information & Activation page (blank unfilled).*

6. Enter the Vessel ID as defined in the Pre-activation Email or Pre-activation Form

> NOTE: For Pre-activation details (see the Optimizer CrewComm Premier Guide located at redportglobal.com/support/documentation-manuals/).

## 7. Verify Vessel Settings

Click <Verify> to check if the Vessel ID entered is correct. The Vessel Information & Activation page will populate with data from the Pre-activation process.

Figure 5: *Vessel Information & Activation page (filled).*

8. Submit Vessel Settings

Click the <Submit> button to confirm the vessel activation with the CrewComm Management Portal. The following screen will be displayed:
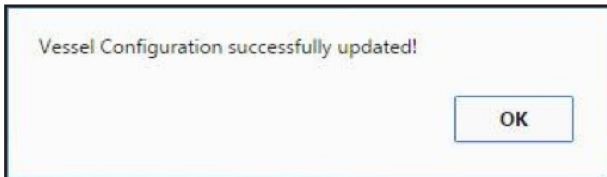
A confirmation email will be sent to the Captain's E-mail address detailing the successful Vessel activation. The vessel activation will be processed automatically on the CrewComm Management Portal within five minutes.

9. Synchronize Settings

When the activation has been processed, navigate to Crew System Management > Firewall, from the CrewComm Vessel Management Main screen.

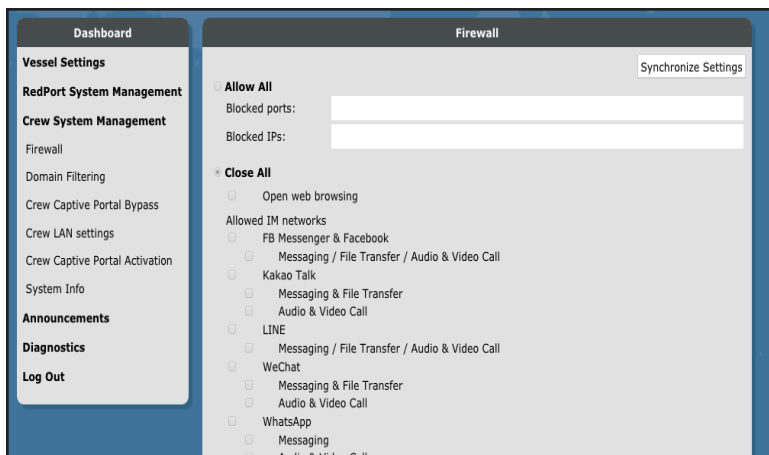The following screen will be displayed:

Figure 6: *Firewall Settings page.*

Click <Synchronize Settings>. The router will synchronize settings between the CrewComm Management Portal and the RedPort Optimizer CrewComm router.

The router will reboot.
The one-time activation of the router is complete and the router can now be used.

For more in-depth information concerning the RedPort Optimizer CrewComm router setup and configurations specific to your router and needs see: redportglobal.com/support/documentation-manuals/.

Log In to the CrewCommCenter Service as a User

NOTE: A set of user login IDs and Passwords are provided during the Pre-activation process. Additional login IDs and Passwords may be obtained by contacting RedPort Global or SMSGlobal.

1. Connect to the Router Wi-Fi

Connect to the CrewCommWifi network with your device (desktop, laptop, tablet, mobile phone) by using the device/OS specific Wi-Fi network search option:
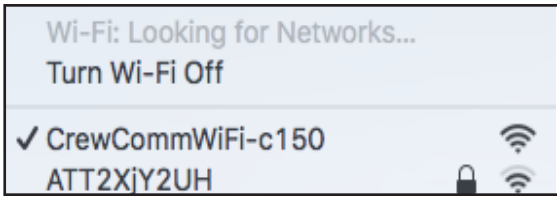
7

Figure 7: *MacOS Wi-Fi drop-down.*

Click <Connect> or double-click <"Network Name">.
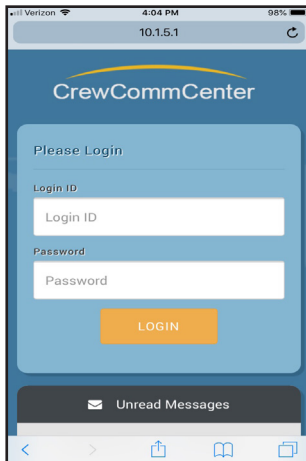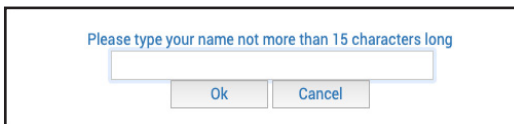
The following screen will be displayed:

Figure 8: *User login page.*

If the screen (Figure 8) does not open automatically, open a web browser and type crewcomm.com.

2. Log In to the CrewCommCenter

Enter the Login ID and Password, then click <Login>. The following screen will be displayed.

During the first attempt, you will be prompted to register

a "display name". Enter the desired user name and then click <Ok> when complete. The user registration will be completed within ten minutes.

After the registration is complete (approximately ten minutes), enter Login ID and Password, then click <Login>. The following screen will be displayed:
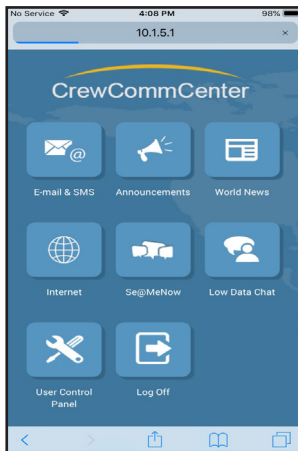

Figure 9: User navigation page.

Click the desired option from those presented (dependent upon service purchased and access permitted).

For more in-depth information concerning RedPort Optimizer CrewComm Router User Access and use, see: redportglobal.com/support/documentation-manuals/.

Corporate Contact Information

For any questions, concerns, or recommendations, please contact us:

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